**\*EDIT Account Name\*  
\*EDIT Account Address Line 1\*  
\*EDIT Account Address Line 2\*  
\*EDIT Account Address Line 3\***  
**\*EDIT Post Code\***

**Zest4 Account Number:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Zest4 Ofcom Spend Cap Authorisation Form – New Connections/Contract Renewals**

The Ofcom Spend Cap will allow you to set total spend limits on your mobile numbers where applicable. The Ofcom Spend Cap applies to monetary spend values. It is voluntary and is therefore not automatically added. If you choose to opt in to the Ofcom Spend Cap, then you are agreeing to an Ofcom Usage bar being placed on your number(s) when they reach a pre-agreed Spend Cap level.

N.B. An Ofcom Usage Bar will bar any outgoing usage on your mobile number, including outgoing calls, outgoing SMS/MMS and data usage. Once the bar has been applied, it will stop your number from being able to incur any overage spend, but will still allow your number to receive incoming calls and incoming SMS in the UK.

The Ofcom Spend Cap level will need to be agreed in advance, and can only take effect from the start of a billing period (1st day of each month), irrespective of the date in the month that the numbers connect, or extend contract terms. The setting up and management of the Ofcom Spend Cap will be carried out by Zest4, as per your explicit instruction on the Ofcom Spend Cap Authorisation Form. The Ofcom Spend Cap Limit will become invalidated, if it is amended by non-Zest4 users within the Customer Portal, and any overage above the pre-agreed Ofcom Spend Cap limit, may then be charged as a result.

The Ofcom Spend Cap will have an **80% Alert Only** level, and a **100% Alert & Bar** level. This would be set at 80% and 100% of the monetary figure that you request. The two levels can be set to notify by SMS and/or emails at both levels.

E.G. If you want an Ofcom Spend Cap limit of £100. Then Zest4 will set the **80% Alert Only** level at £80 and then set the **100% Alert & Bar** Level at £100. At 80% there would be a notification email/SMS and at 100%, there would be another notification email/SMS, and an Ofcom Usage Bar would be placed on the number.

We will only invoice the mobile number to the level of the Ofcom Spend limit. Any overage beyond this, or any late landing calls will not be charged, unless the rules of setting the limit have not been adhered to.

**Important – Please Read Carefully**

The Ofcom Spend Cap will only apply at mobile number level to numbers on individual tariffs (e.g. Small Biz or Forever Connected tariffs). Any mobile numbers on shared tariffs (including aggregated and shared minute tariffs) cannot be included as part of the Ofcom Spend Cap. Also, M2M connections sit outside the realm of the Ofcom Spend Cap.

The Ofcom Spend Cap is based solely on out of bundle chargeable usage, such as out of bundle data spend for example. Other fixed Rentals/Charges, such as Tariff Line Rentals (LR), Bolt-On LRs, Roaming Travel Passes, Non-DD Fees etc. do not count towards the Ofcom Spend Cap limits.

No amendments to the Ofcom Spend Cap Level (increase or decrease) will be allowed mid-month. Any Ofcom Usage Bars that are applied, will remain on the numbers until the 1st day of the following month. At this point, when the monthly allowances reset, the Ofcom Usage Bar will automatically remove from the applicable number(s).

Any post Opt-in amendments to the Ofcom Spend Cap level (increase limit/decrease limit/Opt-Out) will require pre-authorisation via the relevant Ofcom Spend Cap Authorisation Form, each time that it is required. This amendment would only take effect from the 1st day of the following month.

**I confirm that I have read and understood the above and would like to apply the OFCOM Spend Cap as, confirmed below under the section titled: OFCOM SPEND CAP LIMITS.**

**PRINT NAME:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**POSITION IN COMPANY:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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**OFCOM SPEND CAP LIMITS**

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| **Mobile Number(s)** | **Ofcom Spend Cap Limit (£)** |
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