



# Specialist recruiter goes business-class and gains instant benefits

## The Challenge

Stepping outside the police service after any length of time and entering the private sector can be a daunting experience. One specialist recruiter, Ex-Job, is there to smooth that potentially painful transition. Established by former officer Paul Maleary and his wife Jo, Ex-Job helps people to make the shift successfully and bring their valuable skills, integrity and strong work ethic to the private sector.

As their enterprise was new and growing fast, directors Paul and Jo Maleary wanted to keep communications simple and scalable. They also needed to be able to activate UK local numbers easily and enable their team to communicate professionally while away from the office, including overseas.

## Ex-Job



**Industry**  
Recruitment



**8x8 Products**  
8x8 Virtual Office Pro



**Headquarters**  
Essex, UK  
[www.ex-job.co.uk](http://www.ex-job.co.uk)



**Why 8x8**  
Ability to communicate professionally from anywhere

“8x8 has been invaluable to us. Their solution gives us that office feel without us needing a high street presence. I can be anywhere in the world and running a VoIP phone with whichever local number suits our business needs.”

Paul Maleary  
Director, Ex-Job

## The Solution

Ex-Job wanted a high-quality communications solution. “Some small businesses might try to get by using WhatsApp and other tools on their phones but we wanted to be as professional as possible from day one,” recalls Paul Maleary.

“We were after the full package - and we did some research and realised that 8x8 is seen as one of the market leaders. Although it’s an international company, their UK team understood our needs.”

Ex-Job found exactly what it required in the 8x8 Virtual Office Pro. This cloud-based solution was up and running quickly — and gave the company the professionalism it needed right away, backed by business-class support.

## The Result

Running a new and thriving company can stretch any team. But the directors of Ex-Job discovered the 8x8 Virtual Office Pro would fit their unique requirements from the outset — and extend their capabilities. With 8x8, they’ve got the elegance and agility of a world-class communications solution at a small business price.

## Key Benefits



### Greater professionalism

Corporate-grade communications reflect well on the company as it builds its brand. It’s easy for the team to host conference calls, transfer calls, record calls and access call data.



### Access to local numbers

The company can switch local numbers on/off depending on how the business wants to present itself across the UK, while enabling privacy over its actual geographic location.



### Ability to work from anywhere

Team members can still use the same phone numbers and access all their communications from anywhere in the world — especially from the US, where managers spend significant time.



### Ease of use and instant scalability

Intuitive tools and a single bill make the solution effortless to manage. The company can add more seats whenever it needs to grow.

## About 8x8

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8x8, Inc. (NYSE:EGHT) cloud solutions help businesses transform their customer and employee experience. With one system of engagement for voice, video, collaboration and contact centre and one system of intelligence on one technology platform, businesses can now communicate faster and smarter to exceed the speed of customer expectations. For additional information, visit [www.8x8.com/uk](http://www.8x8.com/uk), or follow 8x8 on LinkedIn, Twitter, and Facebook.